

# **B Commercial Bank**

## **Enhanced Security For Our Mobile App**

On **Wednesday August 15th** we are upgrading security. In addition to your password, we will ask you to authorize your device. This security enhancement is called Two Factor Authentication (2FA). The first time you use our mobile app after the upgrade, you will be asked to enroll by providing a telephone number where we can text or voice message you when we need to verify the device you are using for online banking.

## **Enhanced Security for High Risk Transactions**

We've defined certain transactions as high risk where we will require you to enter your password such as, adding a payee to bill pay or resetting your 2FA.

**Important for Mobile Device Users:** Your password is not the same as your passcode that you may use to unlock your device. Your password is what you use to log-in to Online Banking.

**For questions please contact customer service at 620-421-1000.**

Parsons  
620-421-1000  
PO Box 648  
Parsons, KS 67357

Oswego  
620-795-4411  
501 Commercial  
Oswego, KS 67356

Erie  
620-244-3274  
222 S. Main  
Erie, KS 66733

Independence  
620-331-5110  
501 N. Pennsylvania  
Independence, KS 67301

Chanute  
620-431-3200  
1315 S. Santa Fe  
Chanute, KS 66720

Coffeyville  
620-251-0200  
105 E. 9th  
Coffeyville, KS 67337

Caney  
620-879-2122  
108 S. McGee  
Caney, KS 67333



**Quality Help Line 1-888-323-0750**  
**[www.commercialbank.net](http://www.commercialbank.net)**

